

APPENDIX 1

Health & Wellbeing Board Performance Report

May 2014

Strategy & Performance & Public Health Intelligence Team– Croydon Council
5/15/2014

Contents

NOTE – the principal source of data within this report is the Croydon Key dataset developed by the Croydon Public Health Intelligence Team. Thanks to David Osborne (Senior Public Health Analyst) in particular for making this data source available and for his input into the selection of relevant performance measures.

Improvement area 1: giving our children a good start in life

Priorities

- 1.1 Reduce low birth weight
- 1.2 Increase breastfeeding initiation and prevalence
- 1.3 Improve the uptake of childhood immunisations
- 1.4 Reduce overweight and obesity in children
- 1.5 Improve children's emotional and mental wellbeing
- 1.6 Reduce the proportion of children living in poverty
- 1.7 Improve educational attainment in disadvantaged groups

Potential challenge areas		Areas of success																																	
Conception rate per thousand women aged 15 to 17		% breastfeeding prevalence at 6-8 week health check																																	
<table border="1"> <caption>Conception rate per thousand women aged 15 to 17</caption> <thead> <tr> <th>Year</th> <th>Croydon</th> <th>London</th> <th>England</th> </tr> </thead> <tbody> <tr> <td>2011</td> <td>32</td> <td>29</td> <td>30</td> </tr> <tr> <td>2012</td> <td>28</td> <td>26</td> <td>28</td> </tr> </tbody> </table> <p>Croydon has been recognised for achieving a sustained and long-term decline in the rate of teenage conceptions. Falling more in line with the national average, the borough however remained above the London average for 2012</p>		Year	Croydon	London	England	2011	32	29	30	2012	28	26	28	<table border="1"> <caption>% breastfeeding prevalence at 6-8 week health check</caption> <thead> <tr> <th>Year</th> <th>Croydon</th> <th>London</th> <th>England</th> </tr> </thead> <tbody> <tr> <td>2009/2010</td> <td>65%</td> <td>68%</td> <td>45%</td> </tr> <tr> <td>2010/2011</td> <td>65%</td> <td>70%</td> <td>46%</td> </tr> <tr> <td>2011/2012</td> <td>65%</td> <td>71%</td> <td>46%</td> </tr> <tr> <td>2012/2013</td> <td>65%</td> <td>72%</td> <td>46%</td> </tr> </tbody> </table> <p>Breastfeeding prevalence at 6-8 weeks is significantly higher than the national average and remains in line with the London average</p>		Year	Croydon	London	England	2009/2010	65%	68%	45%	2010/2011	65%	70%	46%	2011/2012	65%	71%	46%	2012/2013	65%	72%	46%
Year	Croydon	London	England																																
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Potential challenge areas																																			
MMR vaccination coverage for two doses (5 years old)																																			

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Potential challenge areas	Areas of success
<p>Conception rate per thousand women aged 15 to 17</p> <p>MMR vaccination coverage (2 doses for 5 yr-olds) has been showing a gradually increasing trend nationally and in London, whilst the latest available data (2012-13: 74.2) shows slight increase in comparison with the previous year (2011-12: 73.1) the indicator remains below the London and National average.</p>	<p>% breastfeeding prevalence at 6-8 week health check</p>

Performance measures

Measure description	Source	Polarity (is a higher or lower number better?)	Most recent annual data	From	Previous year	London Average	England Average	Comparison with previous year	Comparison with London Average	Comparison with England Average
Conception rate per thousand women aged 15 to	Croydon key dataset	LOW	28.6	2012	32.10	24.4	26.3	BETTER	WORSE	ABOUT THE SAME

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Measure description	Source	Polarity (is a higher or lower number better?)	Most recent annual data	From	Previous year	London Average	England Average	Comparison with previous year	Comparison with London Average	Comparison with England Average
17										
Breastfeeding initiation within 48 hours (% of mothers)	Croydon key dataset	HIGH	86	2012/13	87	86.8	73.8	ABOUT THE SAME	ABOUT THE SAME	BETTER
% breastfeeding prevalence at 6-8 week health check (infants totally or partially breastfed as a % of all subject to a health check)	Croydon key dataset	HIGH	67.9	2012/13	67.3	68.5	47.2	ABOUT THE SAME	ABOUT THE SAME	BETTER
Percentage of women who are smokers at the time of delivery	Croydon key dataset	LOW	7.6	2013/14 (Quarter 2 reporting period)	7.8	5	11.8	ABOUT THE SAME	WORSE	BETTER
Percentage of children aged 4-5 years with height and weight recorded who are either overweight	Croydon key dataset	LOW	23.7	2012/13	24.2	23.01	22.22	ABOUT THE SAME	ABOUT THE SAME	ABOUT THE SAME

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Measure description	Source	Polarity (is a higher or lower number better?)	Most recent annual data	From	Previous year	London Average	England Average	Comparison with previous year	Comparison with London Average	Comparison with England Average
or obese										
Percentage of children aged 10-11 years with height and weight recorded who are either overweight or obese	Croydon key dataset	LOW	38.2	2012/13	38.3	37.5	33.9	ABOUT THE SAME	ABOUT THE SAME	WORSE
Percentage of live and still births under 2500 grams	Croydon key dataset	LOW	8.3	2011	8.8	8	7.4	BETTER	ABOUT THE SAME	WORSE
Immunisations - DTaP / IPV / Hib vaccination coverage (1 year old)	Croydon key dataset	HIGH	91.1	2012/13	91.3	91.1	94.7	ABOUT THE SAME	ABOUT THE SAME	WORSE
Immunisations - Hib / MenC booster vaccination coverage (2 years old)	Croydon key dataset	HIGH	86.6	2012/13	82.4	87.3	92.7	BETTER	ABOUT THE SAME	WORSE

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Measure description	Source	Polarity (is a higher or lower number better?)	Most recent annual data	From	Previous year	London Average	England Average	Comparison with previous year	Comparison with London Average	Comparison with England Average
Immunisations - PCV booster vaccination coverage (2 years old)	Croydon key dataset	HIGH	86.2	2012/13	82.4	86.6	92.5	BETTER	ABOUT THE SAME	WORSE
Immunisations - MMR vaccination coverage for one dose (2 years old)	Croydon key dataset	HIGH	86.5	2012/13	83.5	87.1	92.3	BETTER	ABOUT THE SAME	WORSE
Immunisations - DTaP / IPV vaccination coverage (5 years old)	Croydon key dataset	HIGH	92.7	2012/13	92.5	92.8	95.8	ABOUT THE SAME	ABOUT THE SAME	WORSE
Immunisations - MMR vaccination coverage for two doses (5 years old)	Croydon key dataset	HIGH	74.2	2012/13	73.1	80.8	87.7	ABOUT THE SAME	WORSE	WORSE
Tooth decay in children aged 5 (average number of teeth)	Croydon key dataset	LOW	1.05	2007/08	NA	1.31	1.11	UNKNOWN	BETTER	BETTER
Emotional wellbeing of	Croydon key	LOW	12.6	2011/12	11.5	13.5	14	ABOUT THE SAME	ABOUT THE SAME	WORSE

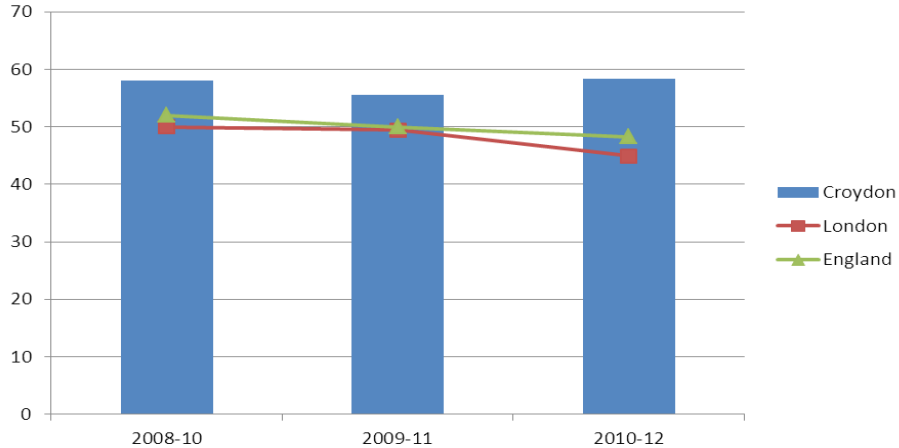
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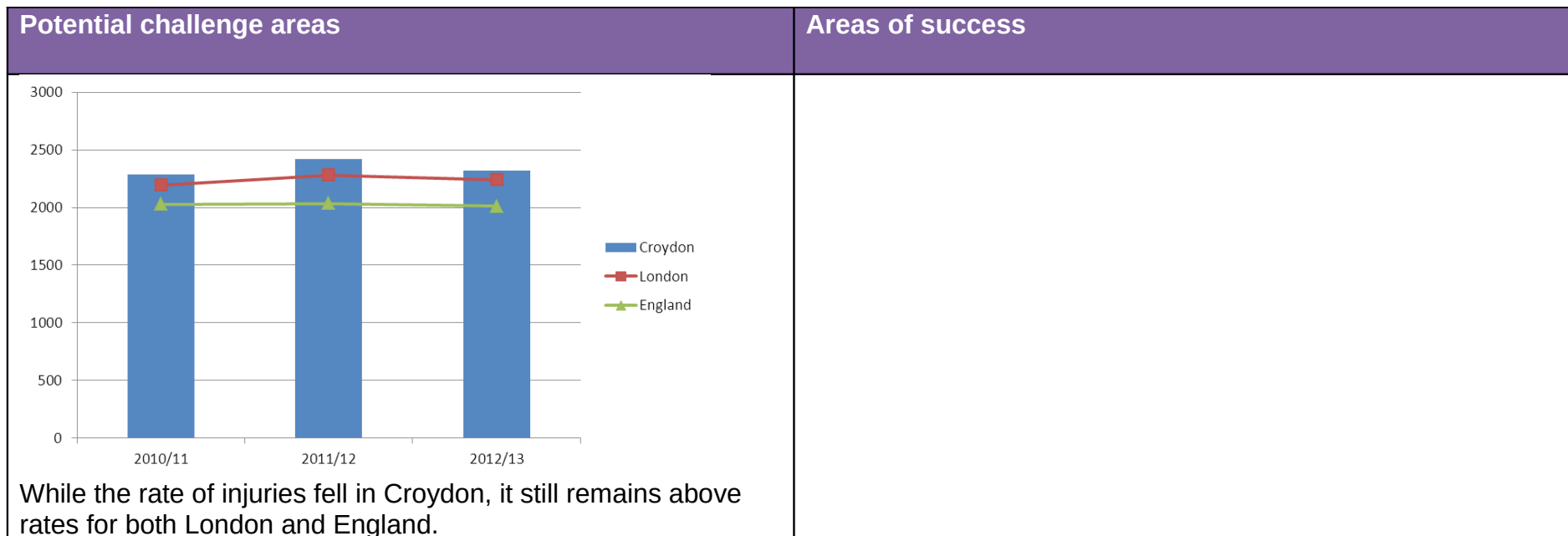
Measure description	Source	Polarity (is a higher or lower number better?)	Most recent annual data	From	Previous year	London Average	England Average	Comparison with previous year	Comparison with London Average	Comparison with England Average
looked-after children -	dataset									
Children living in poverty	Croydon key dataset	LOW	25.2	2011	25.7	26.5	20.6	ABOUT THE SAME	ABOUT THE SAME	WORSE

Improvement area 2: preventing illness and injury and helping people recover

Priorities	
2.1 Reduce smoking prevalence 2.2 Reduce overweight and obesity in adults 2.3 Reduce the harm caused by alcohol misuse 2.4 Early diagnosis and treatment of sexually transmitted infections including HIV infection 2.5 Prevent illness and injury and promote recovery in the over 65s	
Potential challenge areas	Areas of success
% of persons aged 65 and over immunised against influenza	% Fuel poverty

Potential challenge areas	Areas of success																																
<table border="1"> <caption>Influenza immunisation rates (%)</caption> <thead> <tr> <th>Year</th> <th>Croydon</th> <th>London</th> <th>England</th> </tr> </thead> <tbody> <tr> <td>2011/2</td> <td>~68.5%</td> <td>~72.5%</td> <td>~74.5%</td> </tr> <tr> <td>2012/3</td> <td>~67.0%</td> <td>~71.5%</td> <td>~73.5%</td> </tr> <tr> <td>2013/14</td> <td>~65.5%</td> <td>~70.0%</td> <td>~73.5%</td> </tr> </tbody> </table>	Year	Croydon	London	England	2011/2	~68.5%	~72.5%	~74.5%	2012/3	~67.0%	~71.5%	~73.5%	2013/14	~65.5%	~70.0%	~73.5%	<table border="1"> <caption>Percentage of households which are fuel poor (%)</caption> <thead> <tr> <th>Year</th> <th>Croydon</th> <th>London</th> <th>England</th> </tr> </thead> <tbody> <tr> <td>2009</td> <td>~11.5%</td> <td>~11.5%</td> <td>~18.5%</td> </tr> <tr> <td>2010</td> <td>~10.5%</td> <td>~10.5%</td> <td>~16.5%</td> </tr> <tr> <td>2011</td> <td>~10.0%</td> <td>~10.0%</td> <td>~14.5%</td> </tr> </tbody> </table>	Year	Croydon	London	England	2009	~11.5%	~11.5%	~18.5%	2010	~10.5%	~10.5%	~16.5%	2011	~10.0%	~10.0%	~14.5%
Year	Croydon	London	England																														
2011/2	~68.5%	~72.5%	~74.5%																														
2012/3	~67.0%	~71.5%	~73.5%																														
2013/14	~65.5%	~70.0%	~73.5%																														
Year	Croydon	London	England																														
2009	~11.5%	~11.5%	~18.5%																														
2010	~10.5%	~10.5%	~16.5%																														
2011	~10.0%	~10.0%	~14.5%																														
<p>The influenza immunisation rate for this age group in Croydon falls short of the national and London averages, although shows a similar rate of decline to the London average.</p>	<p>This indicator measures the percentage of households which are fuel poor, meaning they spend more than 10% of their income on fuel to maintain a "satisfactory heating regime" (usually 21 degrees for the main living area and 18 degrees for other occupied areas). The latest published data appears to show that this is improving in Croydon in line with the rest of London, however it should be noted that this measure has since been discontinued.</p>																																
<p>Persons presenting with HIV at a late stage of infection (% of new diagnoses of HIV)</p>																																	

Potential challenge areas	Areas of success
 <p>The proportion of late HIV diagnoses has increased, while London and England averages have continued to decline.</p>	
<p>Injuries due to falls (rate per 100,000 population aged over 65)</p>	



Performance measures

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Measure description	Source	Polarity (is a higher or lower number better?)	Most recent annual data	From	Previous year	London Average	England Average	Comparison with previous year	Comparison with London Average	Comparison with England Average
% of persons aged 65 and over immunised against influenza	Crondon key data set	HIGH	65.7	2013/14	67	70	73.2	WORSE	WORSE	WORSE

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Measure description	Source	Polarity (is a higher or lower number better?)	Most recent annual data	From	Previous year	London Average	England Average	Comparison with previous year	Comparison with London Average	Comparison with England Average
Self-reported 4-week smoking quitters per 100,000 adult population aged 16+	Crondon key data set	HIGH	793	2012/13	796	805	868	ABOUT THE SAME	ABOUT THE SAME	WORSE

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Measure description	Source	Polarity (is a higher or lower number better?)	Most recent annual data	From	Previous year	London Average	England Average	Comparison with previous year	Comparison with London Average	Comparison with England Average
Smoking prevalence (% of adults aged over 18 who responded to survey)	Crondon key data set	LOW	19.7	2011/12	19.4	18.9	20	ABOUT THE SAME	ABOUT THE SAME	ABOUT THE SAME

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Measure description	Source	Polarity (is a higher or lower number better?)	Most recent annual data	From	Previous year	London Average	England Average	Comparison with previous year	Comparison with London Average	Comparison with England Average
Rate of hospital admissions with a primary or secondary diagnosis of obesity per 100,000 population	Public Health Outcomes	LOW	440	2012/13	307	462	551	WORSE	BETTER	BETTER

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Measure description	Source	Polarity (is a higher or lower number better?)	Most recent annual data	From	Previous year	London Average	England Average	Comparison with previous year	Comparison with London Average	Comparison with England Average
	Framework									
Recorded crime attributable to alcohol: Persons, all ages, crude rate per 1000 population	Crondon key	LOW	9.22	2012/13	9.65	9.02	5.74	ABOUT THE SAME	ABOUT THE SAME	WORSE

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Measure description	Source	Polarity (is a higher or lower number better?)	Most recent annual data	From	Previous year	London Average	England Average	Comparison with previous year	Comparison with London Average	Comparison with England Average
	d a t a s e t									
Percentage of patients on GP registers aged 17 and over diagnosed with diabetes	C r o y d o n k e y d a t	LOW	6.39	2012/13	6.1	5.82	6.01	ABOUT THE SAME	WORSE	WORSE

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Measure description	Source	Polarity (is a higher or lower number better?)	Most recent annual data	From	Previous year	London Average	England Average	Comparison with previous year	Comparison with London Average	Comparison with England Average
	asset									
Adults achieving at least 150 minutes of physical activity per week (% of adults aged over 16)	Crondon key data set	HIGH	10.3	2012	NA	11	11.8	UNKNOWN	ABOUT THE SAME	ABOUT THE SAME

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Measure description	Source	Polarity (is a higher or lower number better?)	Most recent annual data	From	Previous year	London Average	England Average	Comparison with previous year	Comparison with London Average	Comparison with England Average
	t									
Persons presenting with HIV at a late stage of infection (% of new diagnoses of HIV)	Crondon key data set	LOW	58.3	2010/12	55.5	44.9	48.3	WORSE	WORSE	WORSE

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Measure description	Source	Polarity (is a higher or lower number better?)	Most recent annual data	From	Previous year	London Average	England Average	Comparison with previous year	Comparison with London Average	Comparison with England Average
	t									
Chlamydia diagnoses (ages 15-24) (rate per 100,000 population)	Crondon key data set	n/a	2511	2013/14 Quarter 3	2615	2075	1785	UNKNOWN	UNKNOWN	UNKNOWN

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Measure description	Source	Polarity (is a higher or lower number better?)	Most recent annual data	From	Previous year	London Average	England Average	Comparison with previous year	Comparison with London Average	Comparison with England Average
	t									
Percentage of households identified as “fuel poor”	Croydon key data set	LOW	10.8	2011	11.3	9.6	10.9	BETTER	WORSE	ABOUT THE SAME

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Measure description	Source	Polarity (is a higher or lower number better?)	Most recent annual data	From	Previous year	London Average	England Average	Comparison with previous year	Comparison with London Average	Comparison with England Average
	t									
Injuries due to falls (rate per 100,000 population aged over 65)	Crondon key data set	LOW	2318	2012/13	2418	2242	2011	ABOUT THE SAME	ABOUT THE SAME	WORSE

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Measure description	Source	Polarity (is a higher or lower number better?)	Most recent annual data	From	Previous year	London Average	England Average	Comparison with previous year	Comparison with London Average	Comparison with England Average
	t									
Patient reported outcomes for elective procedures: Groin Hernia (EQ-5D-average health gain score out of 1)	NHS outcomes frame	HIGH	0.067	2011/2012	0.084	0.082	0.087	WORSE	WORSE	WORSE

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Measure description	Source	Polarity (is a higher or lower number better?)	Most recent annual data	From	Previous year	London Average	England Average	Comparison with previous year	Comparison with London Average	Comparison with England Average
	Work									
Patient reported outcomes for elective procedures: Hip Replacement (EQ-5D- average health gain score out of 1)	NHS outcomes framework	HIGH	0.381	2011/2012	0.366	0.397	0.416	BETTER	ABOUT THE SAME	WORSE

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Measure description	Source	Polarity (is a higher or lower number better?)	Most recent annual data	From	Previous year	London Average	England Average	Comparison with previous year	Comparison with London Average	Comparison with England Average
	ework									
Patient reported outcomes for elective procedures: Knee Replacement (EQ-5D- average health gain score out of 1)	NHS outcomes framework	High	0.283	2011/2012	0.242	0.268	0.302	BETTER	BETTER	WORSE

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Measure description	Source	Polarity (is a higher or lower number better?)	Most recent annual data	From	Previous year	London Average	England Average	Comparison with previous year	Comparison with London Average	Comparison with England Average
	ework									
Patient reported outcomes for elective procedures: Varicose Vein (EQ-5D- average health gain score out of 1)	NHS outcomes framework	High	Suppressed due to small sample	2011/2012	Suppressed due to small sample	0.076	0.095	UNKNOWN	UNKNOWN	UNKNOWN

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Measure description	Source	Polarity (is a higher or lower number better?)	Most recent annual data	From	Previous year	London Average	England Average	Comparison with previous year	Comparison with London Average	Comparison with England Average
	e w o r k									

Improvement area 3: preventing premature death and long term health conditions

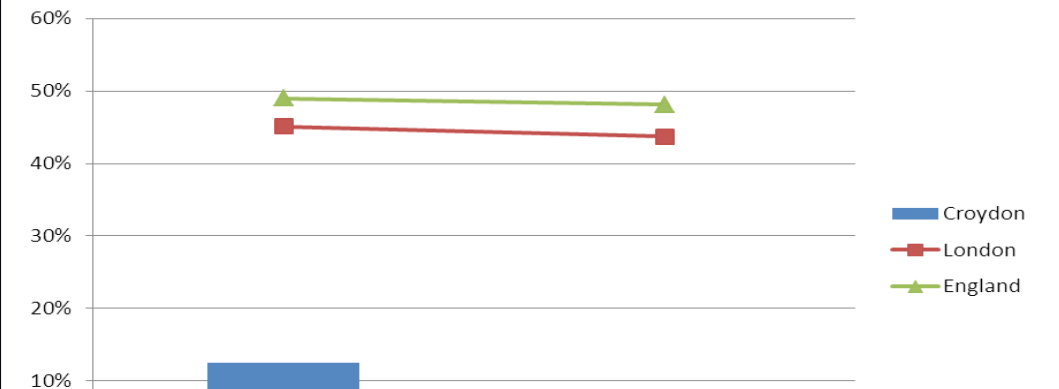
Priorities

- 3.1 Early detection and management of people at risk for cardiovascular diseases and diabetes
- 3.2 Early detection and treatment of cancers

Potential challenge areas

Take up of NHS health checks (% of people offered health checks)

Potential challenge areas



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Performance measures

Measure description	Source	Polarity (is a higher or lower number better?)	Most recent annual data	From	Previous year	London Average	England Average	Comparison with previous year	Comparison with London Average	Comparison with England Average
Infant mortality - Rate per 1,000 live births,	Croydon key dataset	LOW	4.4	2009-11	4.8	4.4	4.4	BETTER	ABOUT THE SAME	ABOUT THE SAME
Life expectancy at age 75 (males) in years	Croydon key dataset	HIGH	11.5	2010-12	11.6	12	11.3	ABOUT THE SAME	ABOUT THE SAME	BETTER
Life expectancy at age 75 (females) in years	Croydon key dataset	HIGH	13.3	2010-12	13.1	13.9	13.	ABOUT THE SAME	WORSE	ABOUT THE SAME
Early deaths from cancer considered preventable (rate per 100,000 population aged under 75)	Croydon key dataset	LOW	79.6	2010-12	74.3	81.5	84.9	WORSE	ABOUT THE SAME	WORSE
Deaths from causes considered	Croydon key	LOW	179	2010-12	171	178.2	187.8	WORSE	ABOUT THE SAME	WORSE

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Measure description	Source	Polarity (is a higher or lower number better?)	Most recent annual data	From	Previous year	London Average	England Average	Comparison with previous year	Comparison with London Average	Comparison with England Average
preventable (rate per 100,000 population)	dataset									
Early deaths from cardiovascular diseases considered preventable (rate per 100,000 population age<75)	Croydon key dataset	LOW	55.2	2010-12	56	52	53.5	ABOUT THE SAME	ABOUT THE SAME	ABOUT THE SAME
Early deaths from liver disease considered preventable (rate per 100,000 population age<75)	Croydon key dataset	LOW	14	2010-12	14.9	16.6	15.8	ABOUT THE SAME	BETTER	BETTER
Early deaths from respiratory diseases considered	Croydon key dataset	LOW	17.9	2010-12	15.4	17.1	17.6	WORSE	ABOUT THE SAME	ABOUT THE SAME

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Measure description	Source	Polarity (is a higher or lower number better?)	Most recent annual data	From	Previous year	London Average	England Average	Comparison with previous year	Comparison with London Average	Comparison with England Average
preventable (rate per 100,000 population age<75)										
Offered an NHS health check (% of eligible people aged 40-74)	Croydon key dataset	HIGH	0.1 ¹	2012/13	20	5.6	13.2	WORSE	WORSE	WORSE
Take up of NHS health checks (% of people offered health checks)	Croydon key dataset	HIGH	1.6	2013/14	12.5	43.7	48.10	WORSE	WORSE	WORSE
% of NHS health checks that identify patients to be at high risk	TBC	TBC	12.3	2012/13	10.2	Local indicator	local indicator	UNKNOWN	UNKNOWN	UNKNOWN
Breast screening rate (% of women)	Croydon key	HIGH	69.2	2013	70.8	68.6	76.3	ABOUT THE SAME	ABOUT THE SAME	WORSE

¹ Revised, improved figures for health checks both offered and uptake have been submitted but are yet to be published. The figures presented here are those published.

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Measure description	Source	Polarity (is a higher or lower number better?)	Most recent annual data	From	Previous year	London Average	England Average	Comparison with previous year	Comparison with London Average	Comparison with England Average
aged 53-70)	dataset							SAME		
Cervical screening rate (% of eligible women aged 25-64)	Croydon key dataset	HIGH	71.7	2013	73.8	68.6	73.9	ABOUT THE SAME	BETTER	ABOUT THE SAME
Deaths from diabetes (rate per 100,000 population)	Croydon key dataset	LOW	5.64	2010-12	5.68	5.06	5.05	ABOUT THE SAME	ABOUT THE SAME	ABOUT THE SAME

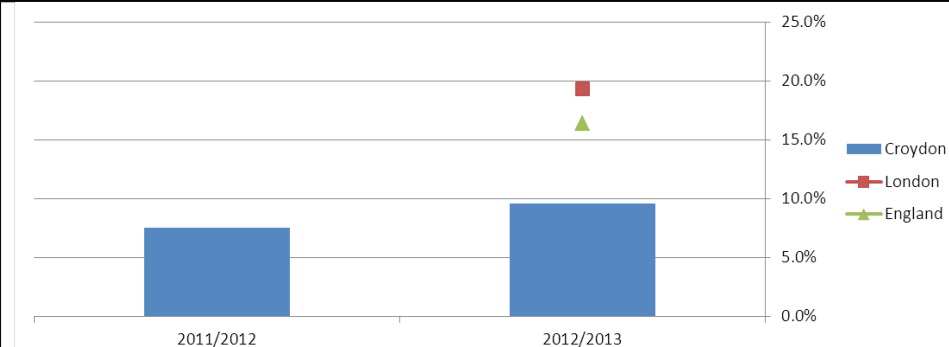
Improvement area 4: supporting people to be resilient and independent

Priorities

- 4.1 Rehabilitation and reablement to prevent repeat admissions to hospital
- 4.2 Integrated care and support for people with long term conditions
- 4.3 Support and advice for carers
- 4.4 Reduce the number of households living in temporary accommodation
- 4.5 Reduce the number of people receiving job seekers allowance

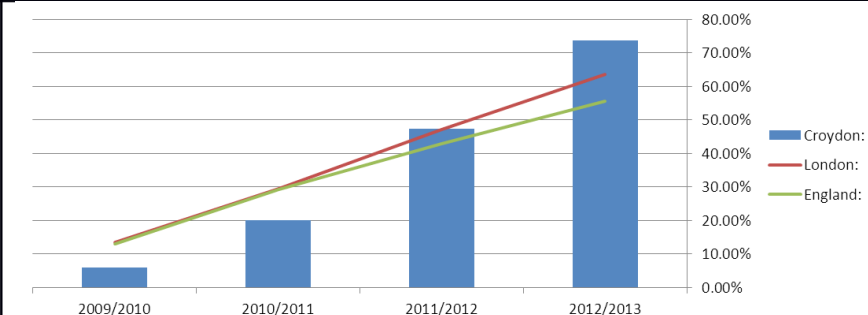
Potential challenge areas

Proportion of people using social care who receive direct payments



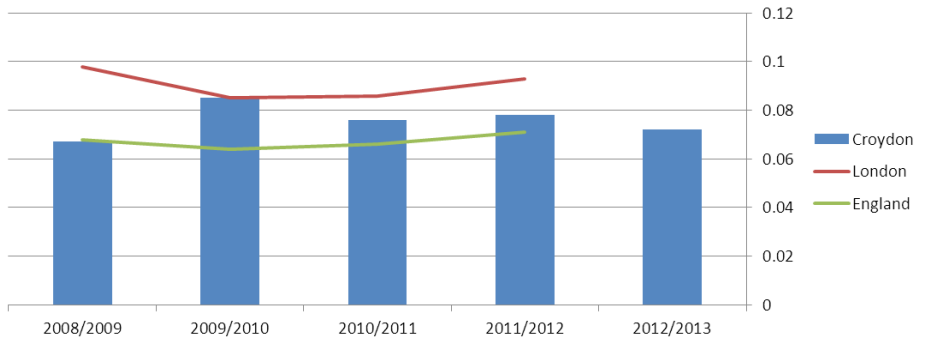
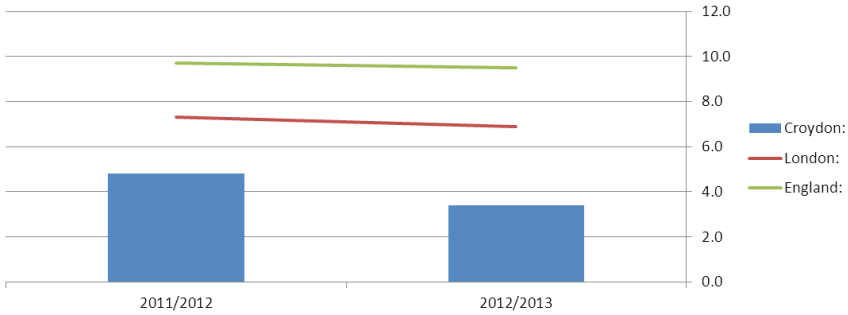
Areas of success

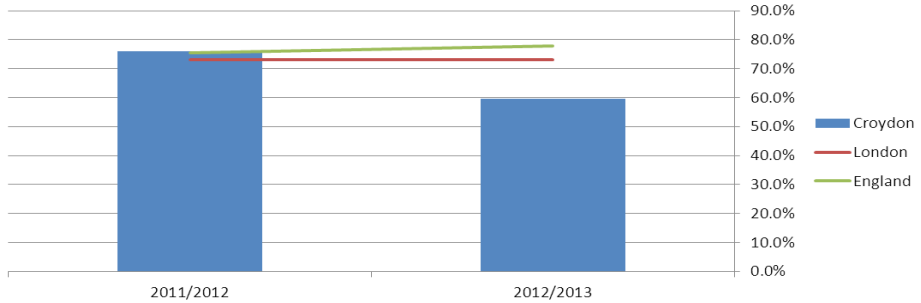
Proportion of people using social care who receive self-directed support



The proportion of people using self-directed support in

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Potential challenge areas	Areas of success
<p>Although increasing, the proportion of social care clients in receipt of direct payments appears to lag significantly behind London and national averages</p> <p>NB: Provisional figures for 2013/13 will be available in July 2014</p>	<p>Croydon has seen strong growth, outstripping the London and National averages. Croydon’s figure for 2012/13 is one of the best in London.</p> <p>NB: Provisional figures for 2013/13 will be available in July 2014</p>
<p>Proportion of adults with learning disabilities in paid employment</p>	<p>Delayed transfers of care from hospital per 100,000 population</p>
 <p>The proportion of adults with LD in paid employment in Croydon does not show a particular trend and, whilst better than the England average, is short of performance across London. NB: Provisional figures for 2013/13 will be available in July 2014</p>	 <p>The frequency of delayed transfers of care from hospital is significantly lower in Croydon than London and National comparators. The same is also true for the accompanying indicator which shows only those delays attributable to social care services. NB: Provisional figures for 2013/13 will be available in July 2014</p>

Potential challenge areas	Areas of success
<p>Proportion of people who use services who say that those services have made them feel safe and secure</p>  <p>There appears to have been a significant decrease in the proportion of adult social care service users who feel that the service they receive makes them feel safe and secure. This shift is not replicated in London or national comparisons. NB: Provisional figures for 2013/13 will be available in July 2014</p>	

Performance measures

Measure description	Source	Polarity (is a higher or lower number better?)	Most recent annual data	From	Previous year	London Average	England Average	Comparison with previous year	Comparison with London Average	Comparison with England Average
Survey Social care-related quality of life	ASCOF	HIGH	18.2	2012/13	18.2	18.2	18.8	ABOUT THE SAME	ABOUT THE SAME	ABOUT THE SAME

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Measure description	Source	Polarity (is a higher or lower number better?)	Most recent annual data	Fr o m	Previous year	London Average	Englan d Averag e	Compariso n with previous year	Compariso n with London Average	Compariso n with England Average
				3						
Proportion of people who use services who have control over their daily life	ASCOF	HIGH	72.3%	20 12 /1 3	71.0%	70.7%	75.9%	ABOUT THE SAME	ABOUT THE SAME	ABOUT THE SAME
Proportion of people using social care who receive self-directed support	ASCOF	HIGH	73.8% 67.9% (provisional 2013-14)	20 12 /1 3	47.4%	63.5%	55.6%	BETTER	BETTER	BETTER
Proportion of people using social care who receive direct payments	ASCOF	HIGH	9.6% 7.4% (provisional 2013-14)	20 12 /1 3	7.5%	19.3%	16.4%	BETTER	WORSE	WORSE
Survey: Carer-reported quality of life	ASCOF	HIGH	7.7	20 12 /1 3		7.7	8.1	UNKNOWN	ABOUT THE SAME	WORSE

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Measure description	Source	Polarity (is a higher or lower number better?)	Most recent annual data	Fr o m	Previous year	London Average	Englan d Averag e	Compariso n with previous year	Compariso n with London Average	Compariso n with England Average
Proportion of adults with learning disabilities in paid employment	ASCOF	HIGH	5.0% 6.3% (provisional 2013-14)	20 12 /1 3	7.8%	9.4%	7.2%	WORSE	WORSE	WORSE
Proportion of adults in contact with secondary mental health services in paid employment	ASCOF	HIGH	6.6% 7.5% (Quarter 3 2013-14)	20 12 /1 3	6.5%	6.1%	7.7%	BETTER	BETTER	WORSE
Proportion of adults with learning disabilities who live in their own home or with their family	ASCOF	HIGH	68.9% 66.2% (provisional 2013-14)	20 12 /1 3	72.9%	67.7%	73.3%	WORSE	ABOUT THE SAME	WORSE
Proportion of adults in contact with secondary mental health services living independently, with or without support	ASCOF	HIGH	78.2% 55.7% (Quarter 3 2013-14)	20 12 /1 3	72.9%	80.4%	59.3%	BETTER	ABOUT THE SAME	BETTER
Permanent admissions of younger	ASCOF	LOW	4.3	20 12	44.2	10.8	14.9	BETTER	BETTER	BETTER

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Measure description	Source	Polarity (is a higher or lower number better?)	Most recent annual data	Fr o m	Previous year	London Average	Englan d Averag e	Compariso n with previous year	Compariso n with London Average	Compariso n with England Average
adults (aged 18 to 64) to residential and nursing care homes, per 100,000 population				/1 3						
Permanent admissions of older people (aged 65 and over) to residential and nursing care homes, per 100,000 population	ASCOF	LOW	239.6	20 12 /1 3	566.6	493.7	708.8	BETTER	BETTER	BETTER
Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement/ rehabilitation services	ASCOF	HIGH	85.1%	20 12 /1 3	74.8%	85.9%	81.5%	BETTER	ABOUT THE SAME	ABOUT THE SAME
Delayed transfers of care from hospital per 100,000 population	ASCOF	LOW	3.4 5.1 (Mar-14)	20 12 /1 3	4.8	6.9	9.5	BETTER	BETTER	BETTER

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Measure description	Source	Polarity (is a higher or lower number better?)	Most recent annual data	Fr o m	Previous year	London Average	Englan d Averag e	Compariso n with previous year	Compariso n with London Average	Compariso n with England Average
Delayed transfers of care from hospital which are attributable to adult social care per 100,000 population	ASCOF	LOW	1.1 1.2 (Mar-14)	20 12 /1 3	2.3	2.7	3.3	BETTER	BETTER	BETTER
Overall satisfaction of people who use services with their care and support	ASCOF	HIGH	54.2%	20 12 /1 3	53.9%	58.2%	63.7%	ABOUT THE SAME	WORSE	WORSE
Overall satisfaction of carers with social services	ASCOF	HIGH	29.2%	20 12 /1 3	Not available	35.2%	42.7%	UNKNOWN	WORSE	WORSE
Proportion of carers who report that they have been included or consulted in discussion about the person they care for	ASCOF	HIGH	63.4%	20 12 /1 3	Not available	65.9%	72.8%	UNKNOWN	ABOUT THE SAME	WORSE
Proportion of people who use services and carers who find it easy to find information about services	ASCOF	HIGH	66.8%	20 12 /1 3	70.9%	68.2%	71.5%	WORSE	ABOUT THE SAME	WORSE

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Measure description	Source	Polarity (is a higher or lower number better?)	Most recent annual data	Fr o m	Previous year	London Average	Englan d Averag e	Compariso n with previous year	Compariso n with London Average	Compariso n with England Average
Proportion of people who use services who say that those services have made them feel safe and secure	ASCOF	HIGH	59.7%	20 12 /1 3	76.0%	73.1%	77.9%	WORSE	WORSE	WORSE

Improvement area 5: providing integrated, safe, high quality services

Priorities
5.1 Redesign of mental health pathways 5.2 Increased proportion of planned care delivered in community settings 5.3 Redesign of urgent care pathways 5.4 Improve the clinical quality and safety of health services 5.5 Improve early detection, treatment and quality of care for people with dementia

No focus areas recommended at this point

Measure description	Source	Polarity (is a higher or lower number better?)	Most recent annual data	From	Previous year	London Average	England Average	Comparison with previous year	Comparison with London Average	Comparison with England Average
All cause emergency hospital admissions (rate per 1,000 population)	Croydon key data	LOW	86.8%	2011/12	85.5%	80.9%	87.4%	ABOUT THE SAME	WORSE	ABOUT THE SAME

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Measure description	Source	Polarity (is a higher or lower number better?)	Most recent annual data	From	Previous year	London Average	England Average	Comparison with previous year	Comparison with London Average	Comparison with England Average
	ta set									
Emergency readmissions within 30 days of discharge from hospital (%)	Croydon key data set	LOW	12.2%	2010/11	12.0%	12.0%	11.8%	ABOUT THE SAME	ABOUT THE SAME	ABOUT THE SAME
Proportion of deaths from all causes that occur at usual place of residence	Croydon key data set	NA	39.8	2012	38.1	35.8	43.7	UNKNOW WN	UNKNOW N	UNKNOW N
Safety incidents	N	LOW	64	Oct 12- Mar 13	95	Not	Medium	BETTER	UNKNOW	Medium

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Measure description	Source	Polarity (is a higher or lower number better?)	Most recent annual data	From	Previous year	London Average	England Average	Comparison with previous year	Comparison with London Average	Comparison with England Average
involving severe harm or death per 100 admissions	HS outcomes framework					available	Acute(Cro ydon's comparator group): 19		N	Acute: WORSE
Patient safety incidents reported rate per 100 admissions	NHS outcomes framework	LOW	6.6	Oct 12- Mar 13	7.5	Not available	Medium Acute(Cro ydon's comparator group): 6.2	BETTER	UNKNOWN	Medium Acute: UNKNOWN

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Measure description	Source	Polarity (is a higher or lower number better?)	Most recent annual data	From	Previous year	London Average	England Average	Comparison with previous year	Comparison with London Average	Comparison with England Average
	work									
Incidence of avoidable harm: MRSA (crude count)	NHS outcomes framework	LOW	1 (YE 13/14, 4)	Oct-Dec 2013	1 (Jul-Sep13)	Not available	0.34	ABOUT THE SAME	UNKNOWN	WORSE
Incidence of avoidable harm: C.difficile (crude count)	NHS outcomes	LOW	14 (YE 13/14, 51)	Oct-Dec 2013	14 (Jul-Sep 13)	Not available	5.2	ABOUT THE SAME	UNKNOWN	WORSE

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Measure description	Source	Polarity (is a higher or lower number better?)	Most recent annual data	From	Previous year	London Average	England Average	Comparison with previous year	Comparison with London Average	Comparison with England Average
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Improvement area 6: improving people’s experience of care

Priorities
6.1 Improve end of life care
6.2 Improve patient and service user satisfaction with health and social care services

No focus areas recommended at this point

Measure description	Source	Polarity (is a higher or lower number better?)	Most recent annual data	From	Previous year	London Average	England Average	Comparison with previous year	Comparison with London Average	Comparison with England Average
Patient experience of primary care: GP Services	NHS outcomes framework	HIGH	84	2013	n/a	82	86.7	UNKNOWN	BETTER	WORSE
Patient experience of primary care: Out of Hours Services	NHS outcomes framework	HIGH	62	2013	59	62.9	70.2	BETTER	ABOUT THE SAME	WORSE
Patient experience of primary care: Dentistry	NHS outcomes framework	HIGH	82	2013	Not available	Not available	84	UNKNOWN	UNKNOWN	ABOUT THE SAME

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Measure description	Source	Polarity (is a higher or lower number better?)	Most recent annual data	From	Previous year	London Average	England Average	Comparison with previous year	Comparison with London Average	Comparison with England Average
Patient experience of hospital care: Inpatient Overall Experience	NHS outcomes framework	HIGH	68	2012-13	67.7	Not available	76	ABOUT THE SAME	UNKNOWN	WORSE
Patient experience of hospital care: Outpatient Overall Experience	NHS outcomes framework	HIGH	74.4	2011	75.3	Not available	80	ABOUT THE SAME	UNKNOWN	WORSE
Patient experience of hospital care: Inpatient Responsiveness to Needs	NHS outcomes framework	HIGH	57.4	2011	58.6	Not available	68.1	ABOUT THE SAME	UNKNOWN	WORSE
Patient experience of hospital care: A&E Overall Experience	NHS outcomes framework	HIGH	75.5	2012	72.3	Not available	80	BETTER	UNKNOWN	WORSE
Access to NHS dental services	NHS outcomes framework	HIGH	90	Jul-Sep30 13	Not available	90	93	UNKNOWN	ABOUT THE SAME	WORSE
Access to GP services	NHS outcomes framework	HIGH	74	2013	Not available	71	76.3	UNKNOWN	BETTER	ABOUT THE SAME

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Measure description	Source	Polarity (is a higher or lower number better?)	Most recent annual data	From	Previous year	London Average	England Average	Comparison with previous year	Comparison with London Average	Comparison with England Average
Women's experience of maternity services: Intrapartum ² (score between 1 -100)	NHS outcomes framework	High	70.5	2013	73.0	Not available	74.5	WORSE	UNKNOWN	WORSE
Patient experience of community mental health services ³ (score between 1-10)	NHS outcomes framework	HIGH	8.75	2013	8.5	Not available	85.8	BETTER	UNKNOWN	WORSE

² Reliable data not available for pre and post natal components of this indicator. The indicator definition includes 6 questions across an antenatal survey (which Croydon did not submit), a Intrapartum survey- shown here and a Postnatal survey for which only one of the two questions is available in the Croydon report. As a result only the two questions c13 and c17 average from the Intrapartum results have been shown here.

³ Data is only available at SLAM (South London and Maudsley) level.